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IMPORTANT BI-CUTTER SCREENLESS GRANULATOR MAINTENANCE INFORMATION- PLEASE DO NOT DISCARD.

August 2008

Re: Preventive Maintenance

Dear Customer:

Periodically, we send information to customers to assist in maintaining their Bi-Cutter screenless granulators. Previously sent maintenance updates are available at <http://www.srscorp.com/News/tabid/585/Default.aspx>.

If you would like to continue to receive these maintenance updates, please provide an email address. Please email Tina Dafoe at tdafoe@srscorp.com so that she may add you to the list. Please note that we do not give this information out to anyone- it is confidential.

NEWS

SRS New, Exclusive Supplier of S-Cutter Parts

An agreement was reached between SRS and USNI Tech LLC in June 2008. SRS is now the exclusive supplier of S-Cutter parts. SRS also offers a rebuild service for S-Cutters.

Bi-Cutter Upper Shaft Maintenance

We suggest that you cut off the bearing nut when you are replacing upper shaft parts. This will reduce the risk of damaging threads on the shaft.

Granulator Cleanout

Special attention should be given to the magnet during clean-out. Check and vacuum the under side of the hopper baffle especially when a plate magnet is in place.

Increased Efficiency of the Fine Separator System

SRS made changes to the Fine Separator Canister in late 2007. This change in screen configuration improved air flow which increased the regrind throughput.

It is very important to keep the Bi-Cutters in safe, good working order. By maintaining it properly, you will reduce overall costs and preserve the quality of regrind. **Preventative maintenance** should be performed every 3 to 4 months. Refer to your service manual before you complete the preventive maintenance procedures.

If any problems are noted, please contact our service department at 517-333-2605.

Sincerely,
Service Department